




Your Safety
Our Promise

Dear Guest,

Our procedures have been strengthened and we have put in place all the necessary measures to welcome you with complete peace of mind. Since we opened our doors, we have been committed to ensuring our best service in order to make you feel at home. The safety, health, and wellbeing of our guests, employees, and the community in which we operate, move in parallel to this responsibility. Be assured that we are taking every measure to stay aligned with your travel plans and safeguard our environment for your next visit.

HEALTH & SAFETY MEASURES AT DHAKA REGENCY HOTEL & RESORT

Complying WHO & Government Guidelines

- Increased cleaning, every 30 minutes, of common areas and surfaces frequently touched by clients and team members.
- Regular disinfection of door handles, elevator control panels.
- Installation of protective glass in the hotel reception area and floor markings to ensure that distances are maintained.
- Addition of bottles of hydro-alcoholic gel for everyone.
- Wearing masks by all members of our team.
- Updated instructions and procedures for all team members: general hygiene standards and instructions on hand disinfection.
- Rooms are cleaned one by one, completely, without coming and going.
- Once a client's stay is over, we leave the room unoccupied for 24 hours.
- For any stay of 2 nights or more, you will let us know if you want our team to access your room to clean it or not.
- Breakfast will be, at first, exclusively offered in your room.
- Our Room Service is open for 24x7.

WHAT WE ASK YOU TO DO, FOR EVERYONE'S SAFETY

- Wash your hands frequently or use our hand sanitizer dispensers.
- Maintain physical distancing.
- Avoid handshakes and hugs.
- Sneeze into your elbow.
- Avoid touching your face: eyes, nose and mouth.

We thank you, once again, for the trust and support you have placed in us and await with an open heart to welcome you to our hotel soon.